



# US Army Reserve Command

## Healthcare Continuing Education & Training

[army.swankhealth.com](http://army.swankhealth.com)

### FAQ & First-time Login Instructions

**Who can participate?** Primary MOS 68W E8 and below Army Reserve Soldiers who have less than 72 hours of CEU's who expire 31 March 2017 and 31 March 2018 will have access to the EMS Continuing Education courses in Swank HealthCare. Remember you can only receive up to 24 hours of CEU's through distributive learning/on-line training. The other 48 hours of CEU's must be hands on training, return demonstration, and skills validation including BLS certification.

**What courses are available?** The courses and the NREMT categories they fulfill are listed in a flyer on the Learning Management System portal: [army.swankhealth.com](http://army.swankhealth.com). Click the Combat Medic/HealthCare Specialist tab. Only the courses shown on this list have been approved by the Army EMS Programs Management Office for sending completions to MODS. While your login provides access to other EMS courses in the LMS, MODS credit will be delayed for any courses not listed on the 68W Course List until the categories are approved.

**Are the courses accredited?** Yes. EMS courses from Health.edu of Texas Tech Health Sciences Center are approved by the Continuing Education Coordinating Board for Emergency Medical Services (CECBEMS). The course syllabus details the contact hours for each course. CE certificates display the approval number.

**What is the course format?** The courses are a minimum of 50-minutes. You will have the option to play the video in various formats. In January 2015, CECBEMS required that the LMS play the video from beginning to end before the Test is completed. If you exit a course before viewing the video in its entirety, the content will bookmark your place. After viewing the video, a 10-question post-test will be required to earn CE with a passing grade of 80% or better.

**How are my completions reported to MODS?** Swank HealthCare completions are synchronized to the Medical Operational Data System (MODS) daily. Please refer to the MODS Requirements flyer on [army.swankhealth.com](http://army.swankhealth.com) for details.

**How do I get started?** Follow the instructions below to log in and update your LMS profile.

#### 1. Log in at <http://army.swankhealth.com>

- Under Site Code, select **3033 Army Reserves**
- Enter your **military email address**
- Enter the default password **welcome** (all lowercase)
- Click the **Login button**

**US ARMY MEDICAL COMMAND**  
HEALTHCARE CONTINUING EDUCATION AND TRAINING

CE/CME  
COMBAT MEDIC/HEALTHCARE SPECIALIST  
TREATMENT FACILITY TRAINING  
HIGHLIGHTED COURSES  
ABOUT US

Select a Facility  
3033 - Army Reserve

[Click here for Walter Reed National Military Medical Center Email SwankHealthCare if you can't find your site](#)

ID (SSN, Participant or System ID)  
Password (case sensitive)

## 2. Privacy Policy Acknowledgement

- Read the policy
- Check the box to acknowledge the release of your information to Health.edu, the Continuing Education provider
- Click the **Continue** link

### Privacy Policy Acknowledgement

In order to proceed you must accept the privacy policy

Health.edu recognizes that your privacy and the protection of your personal information are important to you. We have created a privacy policy in order to demonstrate our commitment to privacy. The complete privacy policy is available [here](#).

As a provider of online educational services, Health.edu collects certain student or visitor information required by certifying authorities, accrediting bodies, licensing boards or governmental agencies. We store this information on our servers. In the online medium, detailed affirmation of a users' identity and their actions while using Health.edu is necessary to verify the legitimacy of course participants.

Health.edu utilizes industry standard security measures to protect against the loss, misuse, and alteration of information under its control. While there is no such thing as absolute security on the Internet, we will take reasonable and prudent steps to promote the security of the personally identifiable information which you provide.

I authorize disclosure of my information to third parties who assist TTUHSC in delivery of Continuing Education activities, Accrediting Agencies, Medical Licensing Agencies, and your employer (in instances in which you wish to participate in a Continuing Education activity as a part of assigned work responsibilities at your employer).

Please review the information and indicate your acceptance and acknowledgement.

[Continue](#)

## 3. Update Your Profile

- Select **"Army Reserve"** as your Branch under **"Military Personnel"**

Required fields are marked with an asterisk (\*).

Military Personnel

Branch: Army Reserve

Rank: [dropdown]

Area of Concentration: [dropdown]

Participant

Site: Army Reserves

Facility/Hospital: [dropdown]

Department: [dropdown]

Job Code: [dropdown]

Discipline: EMS

First Name: Test

Middle Initial: [input]

Last Name: Participant

- Under **"Participant"**:

- Select an EMS-related discipline
- Enter your Social Security Number (*not shown*). Your SSN is required for the completions to be sent to MODS.

Participant

Site: Army Reserve

Facility/Hospital: [dropdown]

Department: [dropdown]

Job Code: [dropdown]

Discipline: EMS

First Name: [input]

Middle Initial: [input]

EMT - Intermediate

EMT - Paramedic

- Under **"Login"**, change your password and password reminder

Passwords may be any combination of 6 characters. The password is case sensitive.

Login

System ID: participant1

Participant ID: participant1

Password: [input]

Confirm Password: [input]

Password Reminder: my password reminder

- Under **"EMS (NREMT)"**, enter your license details

EMS (NREMT)

License Number: [input]

License Expiration Date: [input]

Delete License

- Click on the **Continue** link at the bottom of the page. You are ready to browse for content under "Course List".

### For questions, please contact:

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