



Drive Patient Experience Results with the **HCAHPS Performance Improvement Series.**

97% of Swank HealthCare's new courses are based on participant suggestions and needs assessment surveys.

BUDGET CERTAINTY

100% of Swank HealthCare customers electing a multi-year agreement incur no price increases while the agreement is in effect.



In response to the increasing demand for Service Excellence training, Swank HealthCare offers an **interactive online training program** developed to help hospitals **maximize reimbursement**. With the HCAHPS Performance Improvement Series, you'll be able to **educate and engage your entire staff** on how to better impact the patient experience.

Two years of research on best practices for improving patient perceptions is built into each module of the HCAHPS Performance Improvement Series. Our **turnkey solution** is the perfect addition to your existing course offerings. The series is an **affordable, effective and easy-to-use** tool for creating a winning patient experience.

COMPARISON REQUEST

- Yes, I would like to see how my online learning program stacks up!
- I would like to compare my Service Excellence Program
- I would like to compare my CE/CME and Regulatory Compliance Program
- I would like a demonstration of the Swank HealthCare Program

Name

Title

Phone

Facility Name

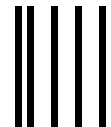
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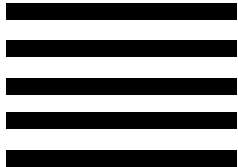
**Request a FREE
comparison
of your training
program!**

Call 1-877-227-0325 or visit www.swankhealth.com





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